Vuzix Enterprise Provisioning Services

Flexible Options to Scale your Deployment

Vuzix takes the burden of technology management away from your overloaded IT team and streamlines the deployment process for you. Whether you need security or ease of use, we provide pre and post-shipment configuration options to give users a totally consistent experience set to your corporate standards.

Configuration Management

We configure your devices exactly how you want them, prior to shipment or via updates, and ensure you're protected against unauthorized installations.

Configurable customizations include OS versions, system settings, Android-based applications, security, enrollment modes and proprietary enhancements. Three flexible deployment options are available. For each, our intuitive enrollment process guides the user to properly configure or update their device according to corporate MDM policies.

1. **Pre-shipment factory configuration:**
   Vuzix applies customized profiles at the time of manufacture, including the MDM client application, default PINs, additional policies and enrollments.
2. **QR code enablement:**
   Devices are shipped with generic factory standards, able to perform configurations triggered by scanning a QR-based enrollment code (PSK security only, no certificates).
3. **Forced enrollment protocol:**
   Devices boot up with mandatory QR code enrollment enabled.

Organizational Readiness

Make sure your users have the training and tools they need to get the most from this technology, and your organizational systems are fully prepped for success. Vuzix offers a readiness evaluation and comprehensive implementation plan to accelerate your time to deployment.

MDM Compatibility

Vuzix is certified to provide full functionality across most major MDM platforms, and can support a variety of other solutions.

vmware® **42GEARS** **SOTI**

MobileIron **Microsoft**

Distribution

New device configurations can be set up in days, automating stock shipments to your regional distribution center and minimizing lead times. Distribution center locations in the US, UK, Europe, and Asia.

Warranties & Returns

To accelerate shipment, regional warehouse stock is used to fulfill warranty returns. All devices are covered under a 1 year warranty, with extended warranties available upon request. Provisioning of OS, settings, security, and apps available via the Vuzix app store are guaranteed on all replacements and factory reset returns.

Extended Support Options

Vuzix technical support is available 3 AM - 9 PM ET Monday - Friday. Dedicated support options are also available.

Contact us to learn more:
vuzix.com/Contact/Sales

Global organizations trust Vuzix to deploy a consistent experience with hardware configured exactly how you want it

VUZIX